





**BANK OF BAHRAIN & KUWAIT B.S.C.**

I have read the provisions contained in the “Terms and conditions” of “BBK-India Internet Banking Service” and accept them. I agree that the transactions executed over BBK-India Internet Banking Service under my Username and Password will be binding on me.

Date:

Customer’s Signature



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### **Terms of service: BBK-India Internet Banking**

#### **General Information:**

1. You should register for 'BBK India Internet Banking Service' with the branch where you maintain the account.
2. Normally BBK-India Internet Banking services will be open to the customer only after he acknowledges the receipt of password.
3. We invite you to visit your account on the site frequently for transacting business or viewing account balances. If you believe that any information relating to your account has a discrepancy, please bring it to the notice of the branch by e-mail or letter.
4. In a joint account, all account holders are entitled to register, as users of 'BBK-India Internet Banking Service', but transactions would be permitted based on the account operation rights recorded at the branch. (the services will be extended to single or Joint "E or S" accounts only).
5. All accounts at the branch whether or not listed in the registration form, will be available on the 'BBK-India Internet Banking Service'. However the applicant has the option to selectively view the accounts on the internet.

#### **Security:**

1. The Branch where the customer maintains his account will assign:
  - a) User-id &
  - b) Login Password
  - c) Transaction Password
2. The Login Password given by the branch must be changed by Password of customer's choice at the time of first log-on. This is mandatory.
3. Bank will make reasonable use of available technology to ensure security and to prevent unauthorised access to any of these services. The 'BBK-India Internet Banking service is VERISIGN certified which guarantees, that it is a secure site.
4. You are welcome to access 'BBK-India Internet Banking Service' from anywhere anytime. However, as a matter of precaution, customers may avoid using PCs with public access.
5. There is no way to retrieve a password from the system. Therefore if a customer forgets his password, he must approach the branch for re-registration. You may download E-Banking Registration Form from the Website for the purpose.



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### **Bank's terms:**

6. All requests received from customers are logged for processing and are effective from the time they are recorded at the branch.
7. Rules and regulations applicable to normal banking transactions in India will be applicable mutatis mutandis for the transactions executed through this site.
8. The BBK-India Internet Banking service cannot be claimed as a right. The bank may also convert this into a discretionary service anytime.
9. Dispute between the customer and the Bank in this service is subject to the jurisdiction of the courts in the Republic of India and governed by the laws prevailing in India.
10. The Bank reserves the right to modify the services offered or the Terms of service of 'BBK-India Internet Banking Service'. The changes will be notified to the customers through a notification on the Site.

### **Customer's obligations:**

1. The customer has an obligation and responsibility to maintain secrecy in regard to Username & Password registered with the Bank. The bank presupposes that login using valid Username and Password is a valid session initiated by none other than the customer.
2. Transaction executed through a valid session will be construed by BBK to have emanated from the registered customer and will be binding on him / her.
3. The customer will not attempt or permit others to attempt accessing the 'BBK-India Internet Banking Service' through any unlawful means.

### **Dos' & Don'ts':**

1. The customer should keep his/her ID and password strictly confidential and should not divulge the same to any other person. Any loss sustained by the customer due to non-compliance of this condition will be at his/her own risk and responsibility and the Bank will not be liable for the same in any manner.
2. The customer is free to choose a password of his own for BBK-India Internet Banking services. As a precaution a password that in is generic nature, guessable or inferable personal data such as name, address, telephone member, driving license, date of birth etc. is best avoided. Similarly it is a good practice to commit the password to memory rather than writing it down somewhere.
3. It may not be safe to leave the computer unattended during a valid session. This might give access to your account information to others.